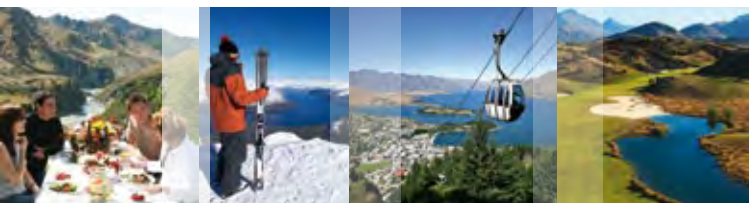


official visitor guide

Queenstown

New Zealand



pure inspiration



welcome

Set in the magnificent landscapes of the Southern Alps, at once breathtakingly beautiful and intensely exciting, Queenstown has developed a reputation as the southern hemisphere's premier four season visitor destination.

Its majestic beauty combined with an unrivalled range of activities, superior accommodation options and friendly host communities has cemented this position.

Queenstown's reputation as an adventure destination stems from the innovations of jetboating and bungy jumping. From the wild, to the mild, the region offers activities that will challenge your senses and others that will soothe and rejuvenate your soul.

Located on the 45th parallel, Queenstown is home to the world's southern most wine-producing region. A decadent drop of an award winning local pinot noir should not be missed. There are also several internationally renowned golf courses, fantastic fishing, superb walking trails and many other invigorating outdoor pursuits.

As a community, Queenstown is committed to providing inspirational and rewarding holidays for visitors from all over the world. There is a commitment to working together to deliver a quality experience that, combined with the outstanding natural landscapes, makes this the most diverse and satisfying of destinations.

pure inspiration

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maori legend of the lake

According to Maori legend, Queenstown's Lake Wakatipu was formed by Matau, an evil giant who kidnapped Manata - the beautiful daughter of a Maori Chief.

Her rescuer, Matakauri, destroyed Matau by fire, burning him while he lay asleep. Water from the rivers and melting snow off the mountains filled the giant hole he left as he burned curled up on his side.

This formed the shape of Lake Wakatipu as we know it today. Matau's head rested at Glenorchy, at the north of the lake, and his feet south in Kingston. Queenstown sits on Matau's knee.

Legend has it Matau's heart still beats today, explaining the 'tidal' rise and fall of Lake Wakatipu.

The Maori people first inhabited the area in a search for food, pounamu or greenstone.

spirited: For as long as man has settled here, a pioneering spirit has shaped the region.

origins



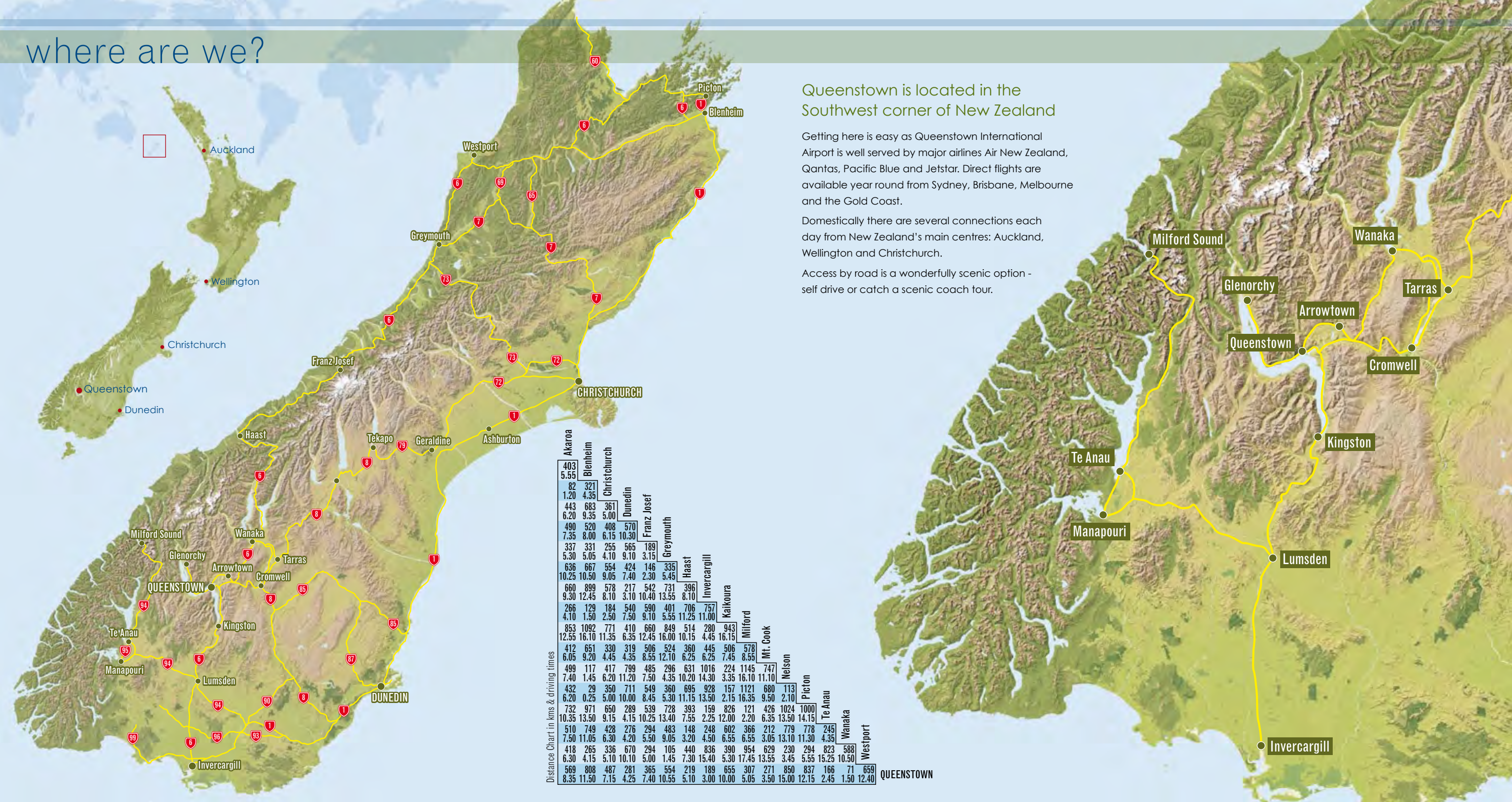
**Rich natural and historic human heritage,
ripe for exploration**



People have always been drawn here, starting with early Maori who came in search of Pounamu, or native greenstone and the flightless Moa. European settlers followed with sights set on fertile grazing land. They discovered a whole lot more when shining gold lit up the region's waterways. An overnight goldrush sprang up in the 1860s; the origins of an ongoing international fascination with the region.

today: Around 1.7 million visitors are drawn here each year to enjoy their own unforgettable travel experience. Awe-inspiring alpine scenery, the search for adventure, a desire for relaxation and rejuvenation, or simply the yearning to breathe pure mountain air - the reasons to visit are many.

where are we?



Queenstown is located in the Southwest corner of New Zealand

Getting here is easy as Queenstown International Airport is well served by major airlines Air New Zealand, Qantas, Pacific Blue and Jetstar. Direct flights are available year round from Sydney, Brisbane, Melbourne and the Gold Coast.

Domestically there are several connections each day from New Zealand's main centres: Auckland, Wellington and Christchurch.

Access by road is a wonderfully scenic option - self drive or catch a scenic coach tour.

Distance Chart in kms & driving times

	Akaroa	Blenheim	Christchurch	Dunedin	Franz Josef	Greymouth	Haast	Invercargill	Kaikoura	Milford	Mt. Cook	Nelson	Picton	Te Anau	Wanaka	Westport
Akaroa	403	5.55														
Blenheim	82	321														
Christchurch	1.20	4.35														
Dunedin	443	683	361													
Franz Josef	6.20	9.35	5.00													
Greymouth	490	520	408	570												
Haast	7.35	8.00	6.15	10.30												
Invercargill	337	331	255	565	189											
Kaikoura	5.30	5.05	4.10	9.10	3.15											
Milford	636	667	554	424	146	335										
Mt. Cook	10.25	10.50	9.05	7.40	2.30	5.45										
Nelson	660	899	578	217	542	731	396									
Picton	9.30	12.45	8.10	3.10	10.40	13.55	8.10									
Te Anau	266	129	184	540	590	401	706	757								
Wanaka	4.10	1.50	2.50	7.50	9.10	5.55	11.25	11.00								
Westport	853	1092	771	410	660	849	514	280	943							
	12.55	16.10	11.35	6.35	12.45	16.00	10.15	4.45	16.15							
	412	651	330	319	506	524	360	445	506	578						
	6.05	9.20	4.45	4.35	8.55	12.10	6.25	6.25	7.45	8.55						
	499	117	417	799	485	296	631	1016	224	1145	747					
	7.40	1.45	6.20	11.20	7.50	4.35	10.20	14.30	3.35	16.10	11.10					
	432	29	350	711	549	360	695	928	157	1121	680	113				
	6.20	0.25	5.00	10.00	8.45	5.30	11.15	13.50	2.15	16.35	9.50	2.10				
	732	971	650	289	539	728	393	159	826	121	426	1024	1000			
	10.35	13.50	9.15	4.15	10.25	13.40	7.55	2.25	12.00	2.20	6.35	13.50	14.15			
	510	749	428	276	294	483	148	248	602	366	212	779	778	245		
	7.50	11.05	6.30	4.20	5.50	9.05	3.20	4.50	6.55	6.55	3.05	13.10	11.30	4.35		
	418	265	336	670	294	105	440	836	390	954	629	230	294	823	588	
	6.30	4.15	5.10	10.10	5.00	1.45	7.30	15.40	5.30	17.45	13.55	3.45	5.55	15.25	10.50	
	569	808	487	281	365	554	219	189	655	307	271	850	837	166	71	659
	8.35	11.50	7.15	4.25	7.40	10.55	5.10	3.00	10.00	5.05	3.50	15.00	12.15	2.45	1.50	12.40

QUEENSTOWN

Queenstown



Queenstown sits on the 45th parallel nestled on the shores of Lake Wakatipu. The Remarkables mountain range forms a stunning backdrop giving Queenstown an enviable position.

Arrowtown



Glenorchy





beating lake: According to Maori folklore, Lake Wakatipu's waters rise and fall in time with a mythical giant's heartbeat. That's not all that's legendary about Queenstown where everyone is free to follow the beat of their own drum.

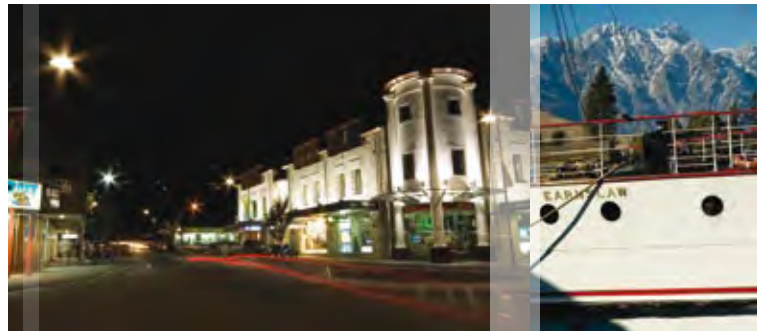
queenstown



There's something infectious about the culture, the atmosphere and the local inimitable character

surrounded: Magnificent vistas and vast mountain ranges dominate this compact and cosmopolitan resort town. 'Something for everyone' has true meaning in Queenstown, where scenery inspires amateur photographers, the twang of the bungy cord speaks volumes to adrenalin devotees, a lively downtown buzz attracts the urban soul and wine buffs are drawn to world-renowned vineyards.

First came Maori in search of Pounamu (greenstone) and the giant Moa bird. Later came farmers, gold miners, adventurers, filmmakers and wine makers. Always, visitors have answered the call of Queenstown's alluring alpine energy and hospitality that's second to none.





discover and explore: The discovery of gold in the Arrow River in 1862 brought miners from around the world, who together built the tree lined avenues and small stone and timber cottages that have become characteristic of the settlement of Arrowtown.

arrowtown



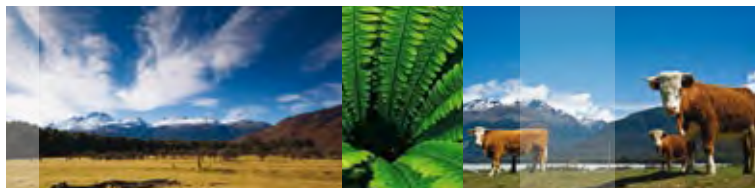
A treasure in its own right, retaining an ambience sought after by visitors and locals alike

colourful: Twenty kilometres from Queenstown, the seasonal changes in Arrowtown are visually striking. Sophisticated in its appeal, the cobbled main street and town centre offers an eclectic mix of cafés, fine clothing stores, art studios and craft shops, unique accommodation, award winning restaurants, a boutique cinema and the Lakes District Museum.

walk into history: Arrowtown is a great starting point for many walks including the Macetown Walking Track and a track to the historic Chinese Village.



close to paradise: Bordered by the South West New Zealand World Heritage Area, Glenorchy is a pioneering town at the head of Lake Wakatipu.



glenorchy



Magnificent snow capped towering mountains skirted by ancient beech forests



Some of the country's best high country river fishing can be found here, including the famous Greenstone river.

www.glenorchy-nz.co.nz

magnificent approach: The 45 kilometre drive from Queenstown offers breathtaking lake views, hanging valleys, glaciers, islands and sheer mountains. Once there, the village offers great dining and accommodation options, a visitor centre and unique shopping, including the possum fur products Glenorchy is famous for.

There are many ways to explore Glenorchy: ride on horseback across the alluvial river flats into Paradise; explore one of the many walking tracks on foot; weave through the braided river by jet boat; soar over uncharted wilderness on a scenic flight, or freefall into Paradise on an exhilarating skydive.

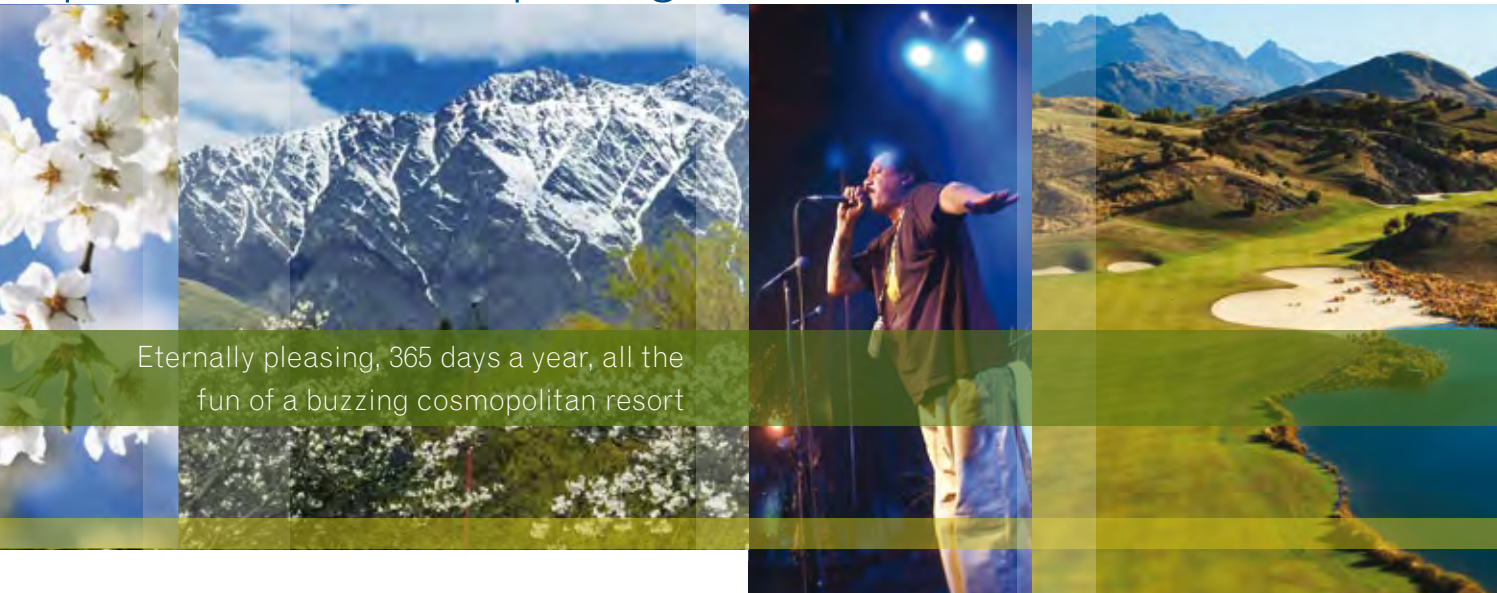
spring: Warm sunshine extends its rays across Queenstown's spectacular mountains and valleys as winter gives way to spring's less frenetic pace.

1 September to 30 November: Weather ranges from sublime one moment to spring showers the next. Temperatures span 8°C to 22°C (48°F to 75°F).

events

- The Remarkables Spring Carnival
- ASB Queenstown JazzFest
- Gay Ski Week
- 8hrs@Jacks Mountain Bike Event

queenstown spring



Eternally pleasing, 365 days a year, all the fun of a buzzing cosmopolitan resort

awakening senses: From luminescent blooms to subtle pastels, passers-by are treated to a feast of nature in the region during spring. Explore lakeside and alpine tracks on mountain bikes or horseback or take a four-wheel-drive tour of the backcountry.

Winemakers bottle and release the last season's harvest and menus feature fresh spring flavours, wild herbs and local Central Otago produce.

A wine tour, with lunch at a winery restaurant is one of the season's most popular pastimes.

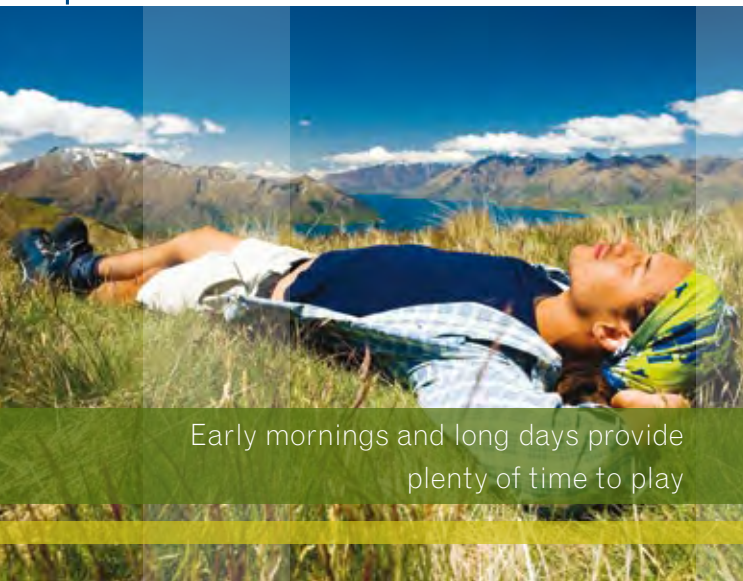
jazz sounds and spring skiing: Staged against a backdrop of seasonal beauty, spring offers a packed calendar of artistic, cultural and sporting events. Fit in some spring snow time around the revelry of The Remarkables Ski Area's Spring Carnival. The annual ASB Queenstown JazzFest is a multi-day centrepiece attracting more than 100 musicians from all over the world.

1 December to 28 February: Daytime temperatures hover between 20°C - 30°C (mid 70°F - 90°F). The 45° south latitude means summer days are long - dawn is as early as 5am and dusk doesn't settle until around 10pm.

events

- Summerdaze Festival
- Glenorchy Races
- Lake Hayes Agricultural & Pastoral Show
- One Day International Cricket
- Rugby 7s

queenstown summer



Early mornings and long days provide plenty of time to play



summer: Summer in Queenstown is seriously rejuvenating. The enviable alpine climate and long leisurely days are ideal for adventurous holidays and fantastic outdoor living.

...and relax: It's not all about testing gravity with bungy jumps, swings and skydives. Queenstown happily lends itself to everyone's idea of fun and there are plenty of kicks from a round of frisbee golf in the gardens or a rejuvenating spa bath under the stars. Summertime is also high season for the region's many stunning walking tracks.



hot, hip and hilarious: Several typically New Zealand events are staged in summer - the ideal opportunity for international visitors to mingle with the buzzing throngs of New Zealanders making the very most of every blue sky minute. Music comes alive at Rippon vineyard with rock, reggae and hip-hop beats, meanwhile at the Lake Hayes Agricultural & Pastoral (A&P) Show rural life is celebrated.

events

1 March to 30 May: Temperatures fluctuate between several degrees below zero and 25°C (32°F - 77°F), so pack a few layers, including t-shirts.

- Gibbston Harvest Festival
- Arrowtown Autumn Festival
- Motatapu Icebreaker
- Saturday Farmers' Market

queenstown autumn



Vivid backdrop of reds and golds of autumn's leaf fall

autumn: The vibe changes and a new colour palette illuminates the landscape in autumn. Clear weather and amazing light complement cooling evenings, creating a perfect environment to relax, kick through the fallen leaves and enjoy an ambience as mellow as the region's finest pinot noir.

unwind and recharge: It's still warm enough for most summer pursuits and long walks in the hills take on a new appeal under the brilliant colours of autumn foliage. Otherwise, enjoy the vivid colours as you dine al fresco, play a round of golf, or take to the clear waterways.

colourful celebrations: In late April, Arrowtown celebrates its gold camp origins and the season's bounty with a rousing festival. Events range from the Motatapu Icebreaker event for high country mountain bikers and runners, and wine lovers will enjoy the Gibbston Valley Harvest Festival. Warbirds over Wanaka showcases spectacular displays from some of the world's oldest aircrafts every second Easter (2012, 2014).

events

1 June to 31 August: Rug up, keep cosy. Winter temperatures seldom reach more than 7°C or 8°C (44°F - 46°F) and can fall well below 0°C (32°F).

- American Express Queenstown Winter Festival •
- North Face Peak to Peak •
- Queenstown Mountain Film Festival •
- National Ski and Snowboard Competitions •
- 100% Pure New Zealand Winter Games •

queenstown winter



winter: Blue skies, white slopes and spectacular views are hallmarks of the Queenstown winter.

Skiers, snowboarders and alpine lovers are drawn to the region's six international standard ski areas, open from June, a spirited après ski culture and plenty of off-slope action.

magnificent, spectacular: It's not just about the snow. Walking trails, superb shopping, day spas, over 150 restaurants, vineyards and adventure sports are all on offer while mulled wine and big fireplaces both indoors and out warm up the long nights.



Snowmobiling, heli-skiing, a dedicated freestyle park, cross country skiing - endless opportunity



Queenstown

Coronet Peak: the original Southern Lakes snowfield. Diverse terrain, fantastic views, proximity to Queenstown and a cosmopolitan ambience create a superb winter experience for every level of skier or rider.

The Remarkables: home to three sunny, sheltered bowls. North facing, with a relaxed atmosphere, the emphasis here is on fun, especially for beginner and intermediate skiers and snowboarders. There's a massive terrain park and fun for those keen to walk a little for a backcountry ski experience.

Surrounding areas

Treble Cone: a favourite with advanced skiers and snowboarders, Treble Cone is the South Island's biggest ski area, covering 550 hectares. Varied terrain spans three large basins and off-piste powder skiing is considered unrivalled.

Invincible Snowfields: a privately owned snowfield and mountain recreation area near Glenorchy, offering heli-access for backcountry skiing and boarding.

The breathtakingly beautiful snow areas cater to every level of skier or snowboarder. Learners find dedicated areas and great instruction while the more advanced can hike to steep slopes and chutes and the passionate can find private powder runs with the help of a guide and helicopter...

The armchair approach is equally appealing, with mulled wine in hand on a sunny ski field deck.

alpine playgrounds



Cardrona Alpine Resort: is famous for a laidback atmosphere loved by snowboarders and families, and also for on-slope accommodation. Wide ranging terrain, serious half pipes and an excellent terrain park.

Snow Farm: New Zealand's only Nordic ski area offers fantastic cross country skiing and skating.

Snow Park: New Zealand's first freestyle terrain park features half pipes, terrain and rail parks and a skier/boarder X course. Dedicated novice park and on-site accommodation.

www.nzski.com www.treblecone.co.nz www.invincible.co.nz
www.cardrona.com www.snowfarmnz.com www.snowparknz.com



Leading Mountain Resorts of the World is a global partnership bringing together the world's most highly rated and awarded alpine resorts. Each resort is internationally recognised for its stunning alpine surroundings, four distinct holiday seasons, the sophistication of their tourism infrastructure and, most importantly, the unrivalled quality of skiing and boarding on offer.

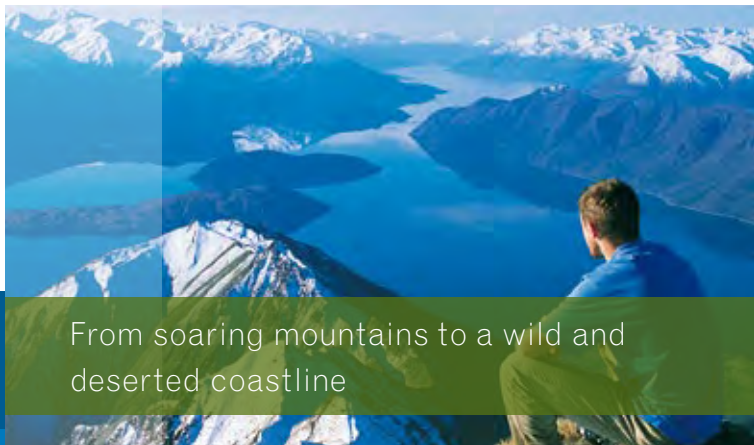
"The Endless Winter" is the world's first truly global inter-mountain discount programme. Season pass holders at any of the Leading Mountain resorts can ski for half price at other Leading Mountain Resorts of the World. For conditions see

www.leadingmountainresorts.com

leading mountain resorts of the world



southern lakes region



From soaring mountains to a wild and deserted coastline

worlds apart: Golden hill country to crystal alpine lakes, the Southern Lakes is one of the most diverse and beautiful regions in New Zealand. Visitors are captivated by the breathtaking scenery, changing seasons and culture of the area. The region runs from the dramatic landscapes of Fiordland in the south to the rugged mountains and established, international four-season resort of Queenstown and to Lake Wanaka in the north, an inspiring place of tranquillity and beauty at the gateway to Mt Aspiring National Park.



www.lakewanaka.co.nz



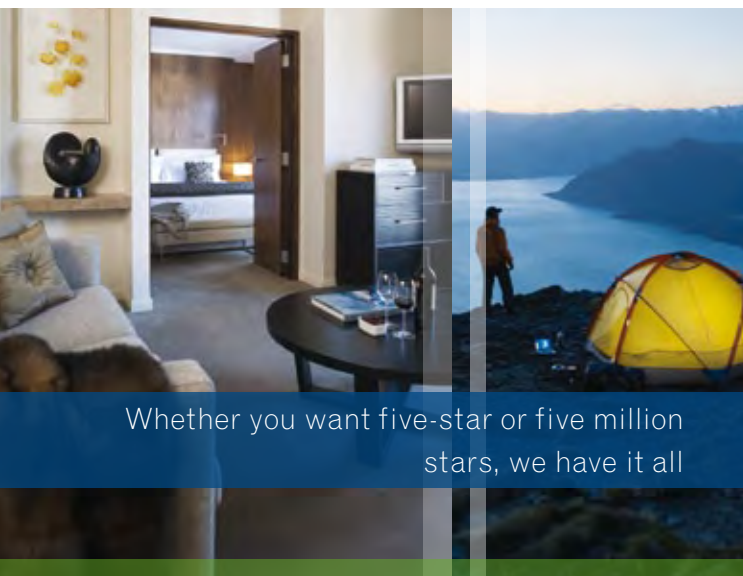
www.queenstown-nz.co.nz



www.fiordland.org.nz

A huge range of accommodation options, built up during Queenstown's 100 years as a tourist resort, satisfies every type of traveller. From groundsheets to silk sheets, every taste and budget is catered for - expect to pay between NZ\$25 and NZ\$2,600 per night.

accommodation



Whether you want five-star or five million stars, we have it all

groundsheets to silk sheets: Options range from lively backpackers to 3, 4, and 5 star hotels. Charming B&Bs, farm and homestay options offer a taste of New Zealand hospitality, while motels or managed apartments are ideal for those with a preference for independence or privacy.

back to nature: Holiday parks and campgrounds have excellent facilities. Get close to nature in Department of Conservation huts in mountain and bush areas, or go informal at low facility, rural camping-permitted reserves.

heavenly: The ultimate in taste sensations, there are more than 150 eateries to choose from in Queenstown and Arrowtown, not counting the winery restaurants between Lake Hayes and the Gibbston valley.

dining



International cuisine from 150 restaurants in Queenstown and Arrowtown

try them all: Many nationalities, cultures and influences cook up truly tantalising menu options that suit every taste and budget - be it a mouth-watering gourmet burger enjoyed by the lakeside or the indulgence of a delectable degustation menu in a discreetly hidden away intimate venue.

cosmopolitan: Coffee culture flourishes in downtown and lakeside areas. In the warmer months the streets buzz with al fresco diners basking in late sunsets, drinking locally crafted, award-winning beers and wine; and in winter, with hearty fare in front of roaring fireplaces.

store with a view: Big brand high street shops share the sidewalks with locally run boutiques in Queenstown's compact shopping area.

shopping



New Zealand's original shop all-hours town, the quest for high street or boutique ends here

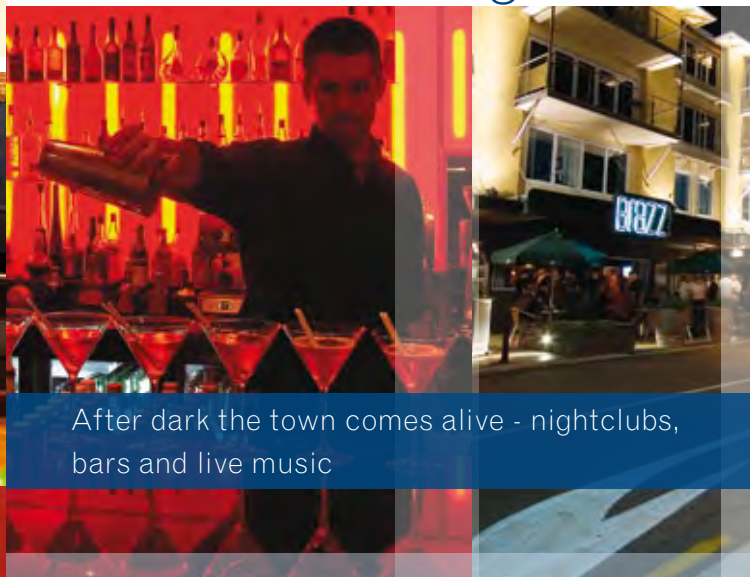
Getting around the downtown area is best by foot - many shops are in pedestrian areas or hidden away down narrow lanes - and, as you explore, breathtaking views are never more than a few paces away providing a constant aesthetic and emotional stimulus.

Queenstown is arguably the best place in the world to buy traditional wool and sheepskin clothing and indigenous Pounamu (greenstone). Arrowtown's wide selection of boutique stores offer exquisite hand-made chocolates, fine clothing, local wines, fine arts and local crafts and Glenorchy is the spot for funky possum skin clothing and home textiles.

choose the place, set your pace:

Lively, urban and fast paced, or sophisticated, relaxed and chic - Queenstown's nightlife is exceptionally varied.

nightlife



After dark the town comes alive - nightclubs, bars and live music

The range of establishments would make any large city proud, yet Queenstown is compact, charming and fantastically friendly.

For many, this buzzing resort town comes to life at sundown and sleeps when dawn shows her face. Hop from bar to bar, shoot pool, dance to international DJs and then chill out to dub beats at one of the town's late clubs before chowing down on a gourmet burger.

Alternatively, relax with a glass of pinot before enjoying a spot of fine dining and then round off the evening with a gourmet hot chocolate by the lake edge, or a nightcap in an intimate boutique bar.

Queenstown - the place to complete your adventure 'to do' list:

Skydiving - **check**, bungee jumping - **check**, jetboating - **check**, canyon swinging, whitewater rafting, parapenting, heli-skiing... **check, check, check!**

adventure



Stand at the edge, take a deep breath,
open your eyes...

challenge yourself: Home to the world's first commercial jet boating, bungee jump and river surfing, there's something in the air. Queenstown's reputation as the world's favourite adrenaline destination is well deserved.

saddle-up or sail away: From the mild to the wild you'll find your adventure threshold here. The expansive natural physical environment offers superb air, water and land based sports. Go walking, sailing, hiking, climbing, cycling, off-roading, skiing or mountain biking.

Make the short trip to Arrowtown for incredible four wheel driving, or head out to Glenorchy for memorable horse treks along stunning river flats.

Skilled and innovative wine producers put the shaly soils and perfect wine growing conditions of the region to good use, adding their own flair to create a rich family of varieties including Pinot Noir, Rieslings, Pinot Gris, Chardonnays and celebratory bubbles.

wine



The first grape vines were planted by a Frenchman in the 1860s

try before you buy: Just 20 minutes drive from downtown Queenstown, Gibbston is home to several of the region's widely celebrated vineyards, many of whom offer tastings, tours and cellar-door sales throughout the year. In downtown Queenstown a novel store gives access to approximately 80 different wines - all ready to be sampled.

pick of the bunch: The world's southernmost wine-producing region is also one of its most glowingly awarded and a decadent drop of the renowned local pinot noir should not be missed.

There's the perfect round for everyone in Queenstown - whether it's the immaculately groomed greens of a resort course or a simple fairway with rugged mountain peaks as a backdrop. You can stay in unabashed luxury right on the course or mix with a club making up a four with local players.

golf



Immaculately groomed greens to fairways with rugged mountain peaks as a backdrop

beyond par: Queenstown is home to six golf courses, all within a 25 minute drive. World class facilities teamed with the most spectacular scenery in the world, Queenstown is fast gaining a reputation as an internationally renowned golf destination.

footsteps: Meander down ancient paths, wander lakeshores and riverbanks or banish worries with a twilight stroll under starlit skies.

walking trails



Around every turn there's a fresh landscape and a new discovery



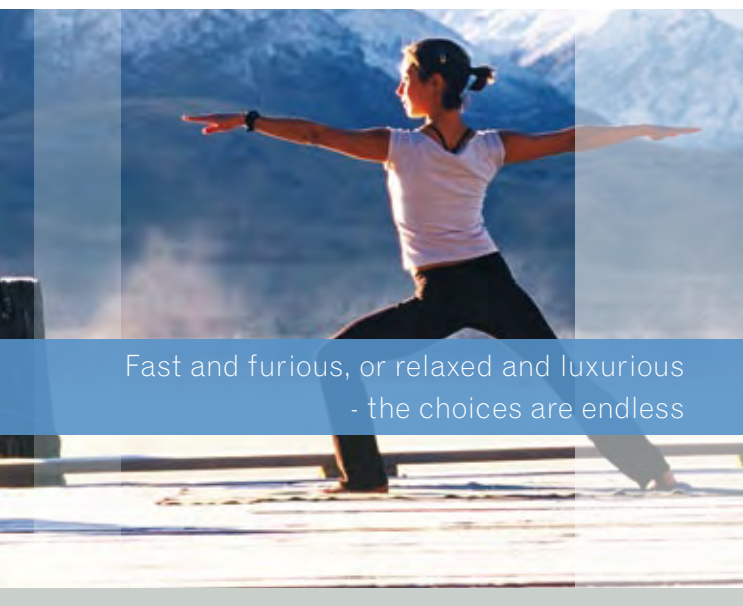
Short walks in the area are surprisingly easy to get out and do. Most reward with stunning views and others, particularly near Arrowtown, trace historic gold rush footsteps, ghost towns and sympathetically reconstructed buildings.

hikes: The region is also home to several multi-day trails including some of the world's Great Walks - the Milford, Hump Ridge, Routeburn and Kepler tracks. A three or four-day trip on any of these tracks is guaranteed to garner new friends and deliver a sense of achievement.

The scenery's not bad either!

feed the soul: There's a spiritual quality to Queenstown where the vistas, flora and fauna work to still the mind and rest the soul. Throughout the year the ability to relax and unwind comes naturally. Here in Queenstown there are enough escapes and stress-free experiences to keep you calm for a lifetime. You can easily find a rejuvenating escape, and perhaps in the process rediscover a little piece of yourself.

relaxation



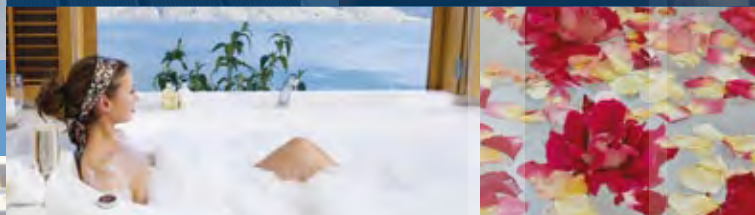
Fast and furious, or relaxed and luxurious
- the choices are endless

seriously relaxing: Your choice of accommodation can complement unique styles of relaxation. Go seriously remote or right in town. Rest assured that many places offer fabulous fireplaces, cosy nooks, expansive outdoor decks and often gyms, spas and saunas.

spa



Immerse yourself in gorgeous surroundings while you soak, float or just simply relax...



immerse yourself: Holidays are about you and a little indulgence is an essential element. With such an inspiring natural setting it's no surprise that Queenstown is gaining a growing reputation as an international spa resort.

Superb day and resort spas are sensuous havens offering soothing massages, beautifying facials, rejuvenating body wraps or simply providing for your everyday beauty care. Relax, take time to enjoy the stunning vistas and remind yourself that you deserve it.

lights, camera... action: Films such as *The Water Horse*, *10,000 BC*, *Lord of the Rings*, *The Lion the Witch and the Wardrobe*, *Vertical Limit* and *Prince Caspian* are part of a growing catalogue of movies filmed here and give credence to the region's silver screen potential.

silver screen



...the world in one location

middle earth: *Lord of the Rings* locations are in abundance. Take a four-wheel drive tour to the site of Isildur's fall, horseback ride past The Misty Mountains or jetboat through the setting for Isengard.

Take a drive out to Glenorchy where you'll find many vistas are curiously familiar - they've featured in epic films and countless TV commercials over the past 30 years.

The region's gallery and craft workshop trail would take days to do justice, yet a few hours can happily be spent watching jewellery makers at work, taking an artist-hosted studio tour or eyeing up New Zealand paintings on show in some fabulous galleries.

art and community



Creative with design, sculpture and paintings from established artists

Every Saturday morning a craft market at Queenstown's lake-edged Steamer Wharf offers all sorts of artisan products from traditional greenstone carved necklaces to hand-painted ceramics.

entertaining: Talented musicians of all styles play in local bars and cafés adding verve and vitality to the already buzzing nightlife. For theatre goers, comedy, drama, period plays, musical and pantomime all play their part in a packed calendar of stage events.



inspiration

Explore a world heritage park with mountains, valleys, crystal clear waterways and verdant green forests as far as the eye can see. A scenic flight showcases the vastness of this southern wilderness. Inspiration can be drawn from a round of golf - from immaculately groomed greens of resort courses through to fairways kept in check by high country merinos, there's a round for every style of golfer. Just minutes walk from downtown Queenstown is a 10 minute scenic gondola ride to Bob's Peak for iconic views across Queenstown and Lake Wakatipu. The 45 minute drive along Lake Wakatipu to Glenorchy is reputed to be one of the worlds most scenic - not to mention the distant views of glacial landforms along the way. Once in Glenorchy, the valleys and river flats beg exploration by horseback or 4 wheel drive. For sheer majesty a trip to Milford Sound is a must.



adventure

Even the most laid back of visitors will find some form of adventure in this idyllic part of the world. Bungy jumping and jetboating are just some of the classic Queenstown adventure activities - there are many, many more ways to raise adrenaline levels. Skydiving or rafting are amazing ways to take in the view from air or water with little fitness required, while heli mountain biking or tramping into the wilderness require a bit more exertion. And don't forget the awesome skiing and snowboarding to be had for every level of snow sport enthusiast.



indulgence

Holidays are about you and a little indulgence is an essential element. Queenstown's blessed with several day spas where you can be pampered, pummelled, bathed and lathered with a variety of treatments designed to make you feel beautiful, special and indulged. The truly serious can employ a personal trainer to help. Once the work is done, a wine trail into Gibbston could be considered essential. Here grow the grapes that become some of the world's finest pinot noir and the valley is also home to several fine winery restaurants.



romance

The clear mountain air, beautiful vistas and starry night sky lend themselves to a romantic escape. The possibilities are endless - consider a helicopter ride delivering you and your love for a picnic on a peak, or a dawn hot air balloon flight followed by a champagne breakfast. Dinner under the stars takes on new meaning when the Milky Way's brightness is undimmed by artificial light so take your love for dinner at a high country sheep station or aboard a luxury boat on an overnight cruise deep in Fiordland's Doubtful Sound. Romance on a shoestring could mean a bottle of pinot and fish 'n' chips enjoyed on the lakeshore.



heritage & culture

People have been drawn to this region since the first Maori visited around the 11th century. Farmers followed, then gold miners, then tourists. Each has left rich evidence of their time here, providing a fascinating journey of discovery for the modern visitor. Gold panning in the Arrow River, a walk around the humble homes of the nearby Chinese Village followed by a visit to Arrowtown's Lakes District Museum powerfully evokes the hardships faced by the goldminers and their families. A steamboat trip across Lake Wakatipu reveals a more gracious era. A tour of the Wakatipu Arts Trail outlines the creativity of the modern resident while many locally produced events celebrate the here and now. Check out the madcap Winter Festival, celebrating winter's arrival to the region.



explore Southern Lakes

Compact town centres with interesting shops make for fun and easy exploration of the towns of the Southern Lakes region, or get out to Remarkables Park in Frankton for more retail heaven. Just minutes from downtown Queenstown are the botanical gardens located on a magnificent peninsula that juts into the lake. Walking trails and tracks surround all the Southern Lakes towns, and native Beech forests are within easy reach of Queenstown, Te Anau and Lake Wanaka. Fishing in crystal clear waterways is also a popular pastime.

arrival-queenstown

Queenstown Airport

10 kilometres from town centre - 10 minutes drive.

Air transport - Air New Zealand, Qantas, Pacific Blue and Jetstar fly internationally into Queenstown from the East Coast of Australia. There are daily direct domestic connections from Christchurch, Wellington and Auckland.

Arrival - Every person arriving in New Zealand must complete an arrival card.

Passports - All visitors to New Zealand are required to carry a passport which must be valid for at least three months after the date the visitor intends to leave New Zealand.

Visas - Most nationalities do not require visas to visit New Zealand. Check with the New Zealand Immigration Service at www.immigration.govt.nz or by calling the National Contact Centre on +64 9 914 4100.

Customs allowances - A detailed leaflet, "New Zealand Customs Service Advice to Travellers", is available by contacting the New Zealand Customs Service, PO Box 2218, Wellington, New Zealand or at www.customs.govt.nz

Agricultural restrictions - New Zealand is free from many animal and plant diseases. Restrictions are imposed on the importation of some animal and plant materials to maintain this situation. A declaration must be filled out before arrival in New Zealand. Detailed information is available from the Ministry of Agriculture and Fisheries (MAF), PO Box 2526, Wellington or at www.maf.govt.nz

Departure tax - An airport departure fee of between \$20 and \$25 is levied when departing New Zealand. Children under 12 years of age or transit passengers are exempt.

Airport shuttles - Are available to accommodation and town centre.

Taxis - Available at all times, approximately NZ\$30 to town centre.

Rental cars - All major franchises are within the terminal and most other companies will provide an airport pick up/drop off service.



Other transport options - For something special, limousines, private charters, or other vehicles can be arranged.

Arrival by private vehicle

Follow state highway 6 from Frankton roundabout to Queenstown CBD.

Refer to maps on pages 4 & 5 for route and parking options.

Getting around - Queenstown CBD is quite compact so once you are in the area you are never far from the action. Some activity and accommodation providers offer shuttles to/from the town centre. Please enquire on booking.

The **Connectabus** is a great way to explore the area. Routes cover Queenstown, Frankton, Arrowtown, Millbrook Resort, Lake Hayes, Kelvin Heights, Arthurs Point, Events Centre, Remarkables Park, Queenstown Airport, Fernhill and Sunshine Bay.

Visit www.connectabus.com for schedule and routes.

useful information

Emergency - Ambulance, Fire and Police Dial 111

Queenstown Police - 11 Camp Street - Ph. 03 441 1600

Hospital - Lakes District Hospital
20 Douglas Street, Frankton - Ph. 03 441 0015

Doctor

Queenstown Medical Centre, 9 Isle Street & Remarkables Park
Ph. 03 441 0500
Arrowtown Surgery, Buckingham Street
Ph. 03 442 3550
Wakatipu Medical Centre, 11 McBride Street
Ph. 03 442 2288

Banks - Trading banks are open Monday to Friday
9:00am - 4:30pm. Many banks in Queenstown offer
services during the weekend.

Bureaux de Change - Open 7 days a week, 9:00am - 8:00pm

ATM: Automated teller machines are widely available.

Churches

St Peters (Anglican) Ph. 03 442 8391
St Andrews (Presbyterian) Ph. 03 442 8158
St Josephs (Catholic) Ph. 03 442 8414

Citizens Advice Bureau

Cnr of Stanley & Ballarat Street - Ph. 03 442 6799

Library - 10 Gorge Road - Ph. 03 441 0600
Monday to Saturday 10:00am - 5:00pm

Luggage storage - Queenstown i-site Visitor Centre,
Clocktower Building, Corner Camp and Shotover Streets
8:00am - 7:00pm Summer, 8:00am - 6:30pm Winter

Parking - Refer to map on page 5

Post Office - Camp Street - Ph. 0800 501 501
Post office opening hours are Monday to Friday
8:30am - 5:30pm, Saturday 9:00am - 4:00pm

Telecom directory assistance

New Zealand Telephone Numbers 018
International Telephone Numbers 0172

Public Holidays

New Year

1 January, 2 January

Waitangi Day

6 February

Otago Anniversary

21 March 2011, 26 March 2012, 25 March 2013

Anzac Day

25 April

Good Friday

22 April 2011, 6 April 2012, 29 March 2013

Easter Monday

25 April 2011, 9 April 2012, 1 April 2013

Queen's Birthday

1st Monday in June

Labour Day

4th Monday in October

Christmas Day

25 December

Boxing Day

26 December





Planning and Booking your Queenstown experience: The Destination Queenstown website features comprehensive information on products and services available in Queenstown along with information on the region and an events calendar.

Visit **www.queenstown-nz.co.nz**



Destination Queenstown does not provide a booking service. For assistance in planning and booking your trip to Queenstown please contact any of the travel and visitor centres listed below. Once you arrive you will find that most accommodation providers have an activity desk where bookings can be made.

- **I-Site Visitor Information Centre**
Clock Tower, Corner of Camp & Shotover Streets
Phone: +64 3 442 4100
www.queenstowni-site.co.nz
- **Info & Track**
37 Shotover Street
Phone: +64 3 442 9708
www.infotrack.co.nz
- **QBook**
74 Shotover
Phone: +64 3 409 2969
www.qbooknz.com
- **Southern Lakes Info Centre**
Cnr Camp Streets and The Mall
Phone: +64 3 442 7640
southernlakesinfo@extra.co.nz
- **The Station Booking and Information Centre**
Cnr Camp & Shotover Streets
Phone: +64 3 442 5252
www.thestation.co.nz

About Destination Queenstown

Destination Queenstown (DQ) is the regional tourism organisation responsible for the marketing of Queenstown as the Southern Hemisphere's premier four season lake and alpine resort.

DQ works with local businesses, including tourism operators, the hospitality industry, accommodation providers, retailers and service sectors to promote the region. Comprehensive listings for all of the above can be found on our website. Please note that Destination Queenstown does not provide a booking service.

For further information visit:

www.queenstown-nz.co.nz



pure inspiration



www.queenstown-nz.co.nz



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OFFICIAL CARD OF DESTINATION QUEENSTOWN

